

Regional Housing Crisis Hotline Operating Report Fiscal Year 2020

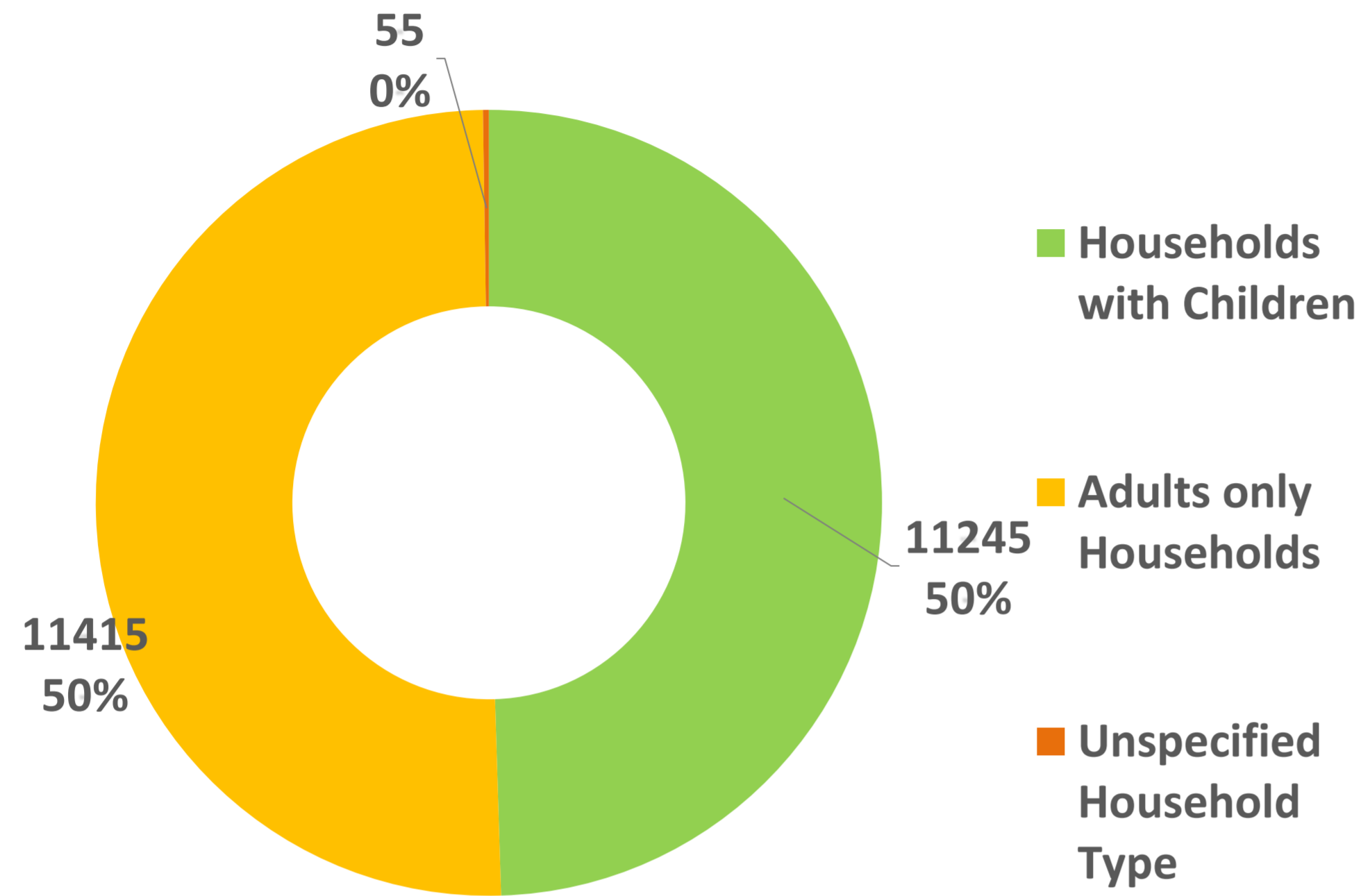
Total Calls
53,019

Unique Callers
26,234

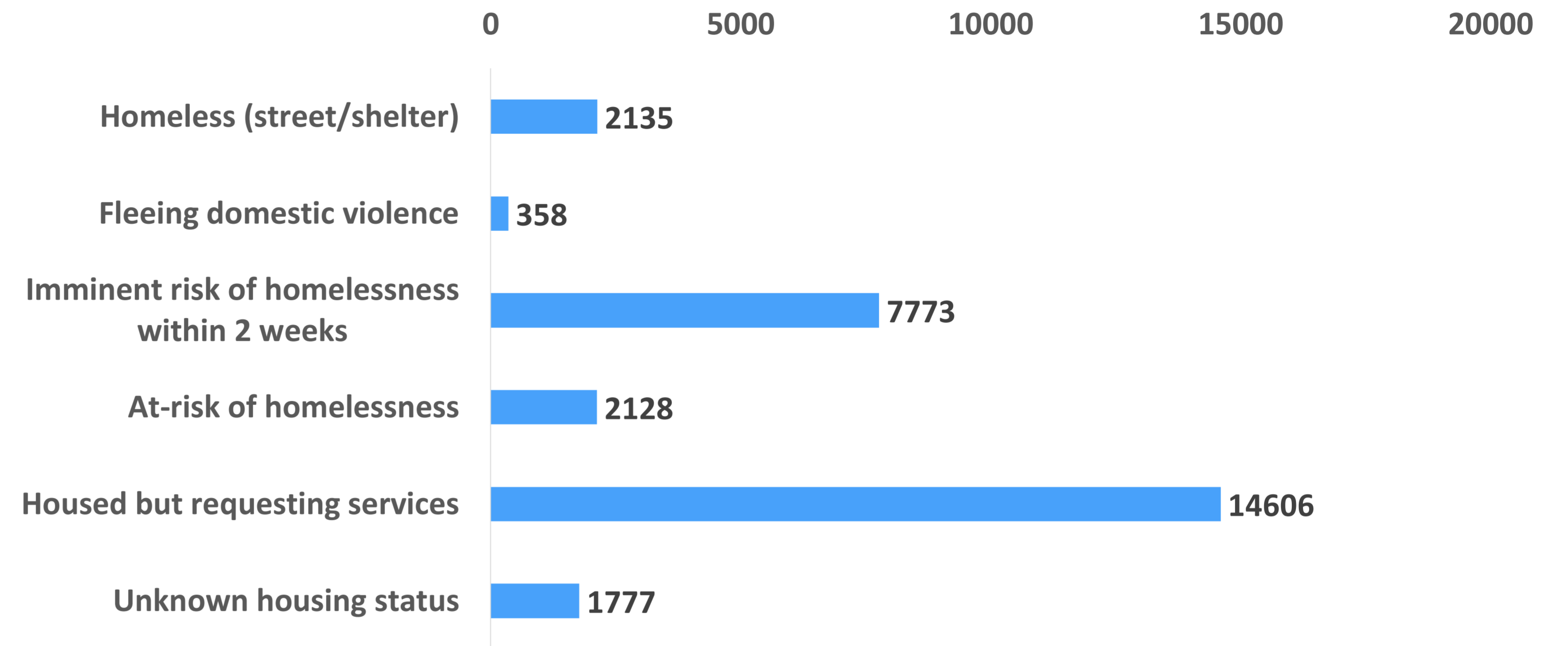
Youth Callers*
362

* Of these, 132 are parenting youth

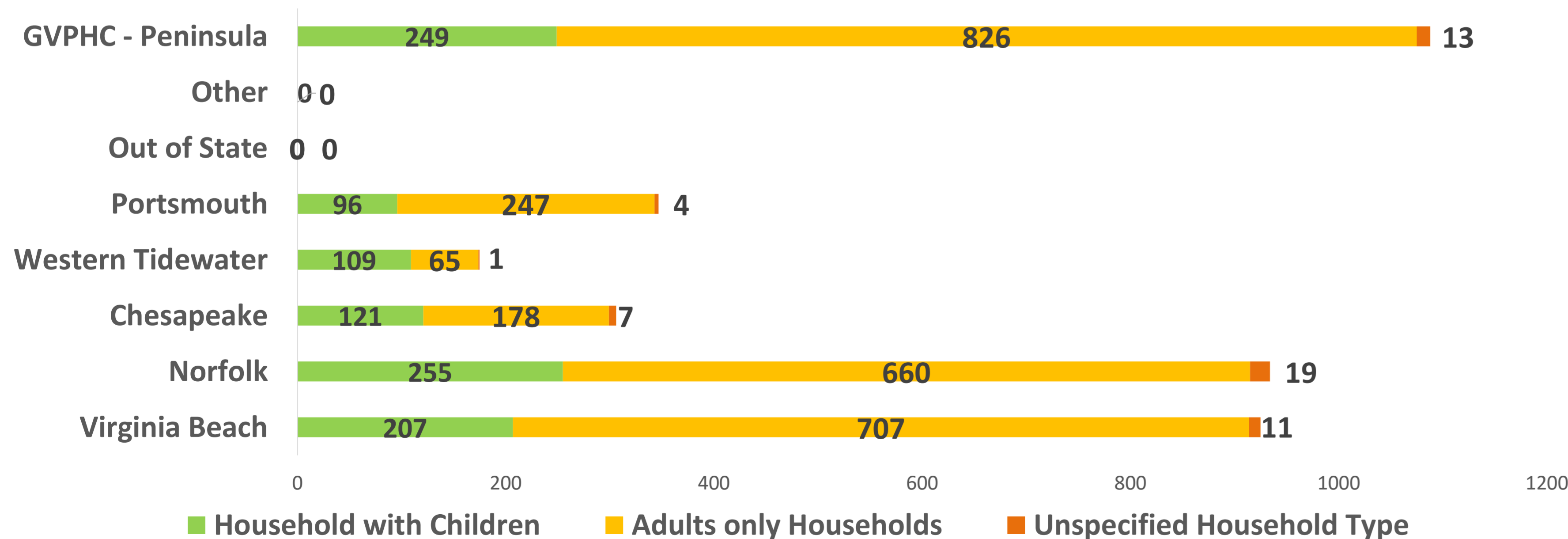
Who are our callers?



What are our callers facing?



Where are our homeless callers?



Where are the system gaps for the most vulnerable callers?

802

households with children were turned away from overnight shelter due to lack of shelter capacity

GVPHC - Peninsula	75
Other	0
Out of State	0
Portsmouth	91
Norfolk	330
Virginia Beach	141
Chesapeake	110
Western Tidewater	55