

Regional Housing Crisis Hotline Operating Report

CY 2019

Total Calls

53,671

Unique Callers

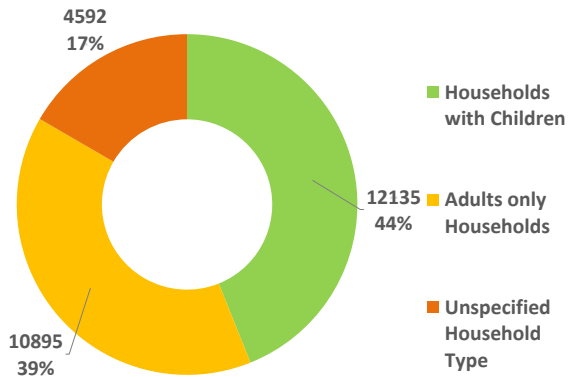
27,156

Youth Callers*

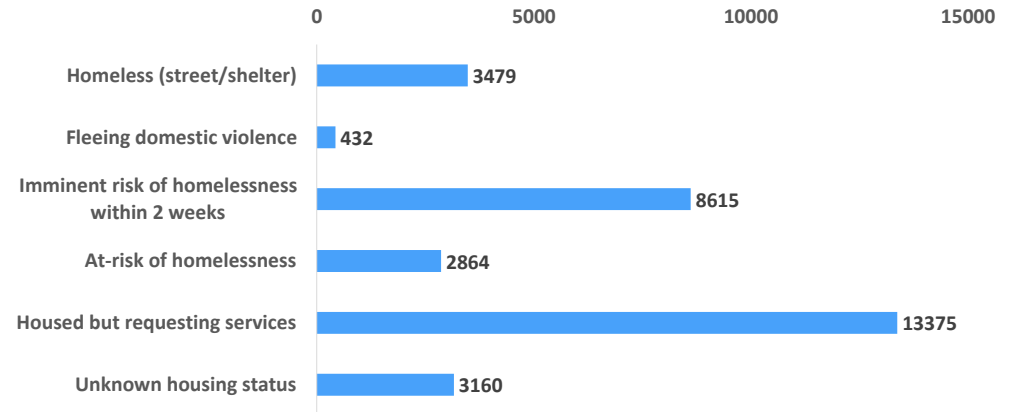
2,218

* Of these, 1,179 are parenting youth

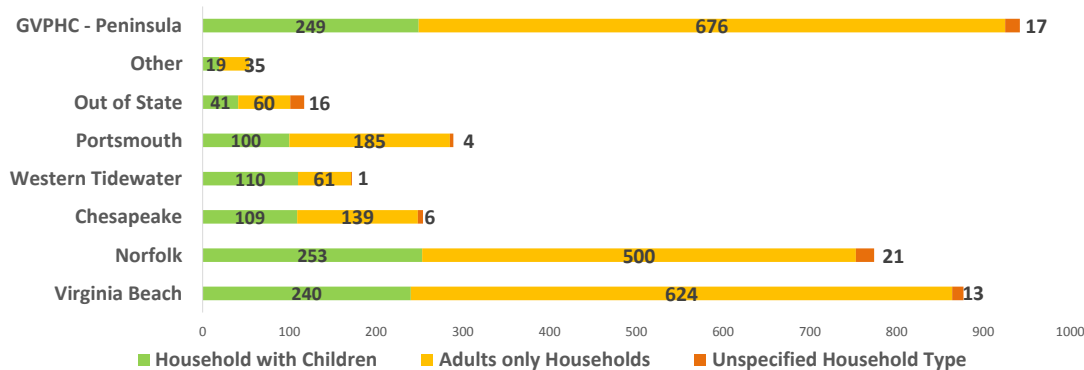
Who are our callers?



What are our callers facing?



Where are our homeless callers?



Where are the system gaps for the most vulnerable callers?

1,057

households with children were turned away from overnight shelter due to lack of shelter capacity

GVPHC - Peninsula	93
Other	0
Out of State	0
Portsmouth	103
Norfolk	406
Virginia Beach	229
Chesapeake	145
Western Tidewater	81

ForKids
Help Us Help Homeless Families